

Dear **Parent/Guardian**,

This is to inform you that the DMA will be uninstalled from your child's/ward's PLD on 30 Oct 2023 (Mon) as he/she is graduating from the school.

After the DMA has been uninstalled, your child/ward will be able to use the PLD without the DMA. Your child's/ward's browsing activity will no longer be monitored and the browsing history on his/her PLD will also be deleted from the DMA system server.

## **2. Actions required by your child/ward**

At least one day before the DMA uninstallation. Please ensure that all data on your child's/ward's PLD have been backed-up (e.g. saved to a cloud storage) prior to the uninstallation. This will prevent any loss of important data when the factory reset is performed before the DMA can be uninstalled.

On the day of DMA uninstallation. Please ensure that the PLD is switched on and connected to the internet from 6.00 a.m. to 11.00 p.m., and refrain from using the PLD during that period. This is to ensure that the uninstallation process, which will be done remotely, can proceed smoothly.

After the DMA has been uninstalled. You may refer to the attached document for instructions to check if the DMA has been successfully uninstalled from your child's/ward's PLD.

## **3. Technical Support**

Should your child/ward require technical assistance to perform the back-up or if you find that the DMA in your child's/ward's PLD has not been uninstalled properly, he/she can go to the ICT room during working hours.

Thank you.

Regards,

Mr Loh Yan Xiang

HOD ICT

Information on ICT Matters

<https://www.damaisec.moe.edu.sg/information/students/ict-matters/>

[\(For Students\) Instructions for DMA Uninstallation \[iPad\].pdf](#) (396.34 KB)